

Privacy Policy

Effective Date: [07/22/2025]



About Us

Best Health Medical Clinic offers compassionate, patient-centered care with a comprehensive range of services—from preventive health to chronic disease management—delivered by experienced professionals in a modern, welcoming environment

Information We Collect

We collect information when you interact with us:

- **Personal & Contact Info:** name, email, phone, address
 - **Health Details:** shared during appointments or inquiries
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How We Use Your Information

We use your data to:

- Respond to inquiries and schedule appointments
 - Provide medical care and follow-up
 - Send appointment reminders, test results, and treatment info
 - Improve our services, support telehealth, and enhance user experience
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SMS Terms & Conditions (A2P Compliance)

By providing your mobile number, you consent to receive SMS messages from Best Health Medical Clinic for appointment reminders, test results, care updates, and wellness programs.

- Message frequency may vary
- Standard message/data rates may apply
- **Opt-out:** Reply “STOP” anytime
- **Help:** Reply “HELP” or contact us at [Insert Email]

We do not sell or share your mobile number or SMS consent data for marketing purposes.

Data Protection & Security

We use HIPAA-compliant, industry-standard safeguards (encryption, secure storage, access controls) to protect your health and personal data. While no system is perfect, we remain committed to maintaining confidentiality and compliance with all applicable healthcare privacy laws.

How We Share Information

We never sell or rent your data. We only share it:

- With your consent or as needed for treatment, billing, or healthcare operations
 - With trusted partners (e.g., labs, insurers, IT providers) under confidentiality agreements
 - When required by law (e.g., court orders, public health reporting)
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Your Rights

You have the right to:

- Access and correct your personal or health information
 - Request restrictions or deletion of data, per legal guidelines
 - Obtain an accounting of disclosures
 - Opt out of SMS communication at any time via **“STOP”**
 - Raise concerns with us or your regional data protection authority
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Cookies & Tracking

We use cookies and web analytics to enhance site performance, personalize the experience, and support telehealth functions. You can disable cookies via browser settings, though some features may be impacted.

Policy Updates

This Privacy Policy may be updated periodically. We will post changes here with a revised date. Continued use of our services implies agreement to the updated terms.

Contact Us

Best Health Medical Clinic



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besthealthclinic.org